

# InterCall Centers Comparison Matrix



**For more information:**  
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Whether you need to host small, collaborative meeting, offer large-scale seminars or provide online customer support, InterCall has a web conferencing service that will meet your communication needs. With MeetingCenter™, EventCenter™, TrainingCenter or SupportCenter, all powered by WebEx™, you get feature-rich solutions that will help you make the most of your meetings and events. The chart below outlines the features available with each service so you can find the one that's right for you.

	MeetingCenter	EventCenter	TrainingCenter	SupportCenter
<b>Core Features</b>				
Presentation/Document Sharing	X	X	X	
UCF: PPT Animations/Transitions	X	X	X	X
UCF: Flash, Streaming Audio/Video, WebEx Recordings	X	X	X	X
Full Screen Viewing and Zooming	X	X	X	X
Share Multiple Documents at Once	X	X	X	X
Share Whiteboard	X	X	X	
Application Sharing	X	X	X	X
Applications Sharing with Remote Control	X		X	X
Share Web Browser	X	X	X	X
Share Web Browser with Remote Control	X		X	X
Share Web Content	X	X	X	
Desktop Sharing	X	X	X	X
Desktop Sharing with Remote Control	X		X	X
Annotation	X	X	X	X
File Transfer	X		X	X
Polling	X	X	X	
Video	X		X	X
Chat	X	X	X	X
Record	X	X	X	X
View Recordings	X	X	X	X
Record & Playback Editor	X	X	X	X
MyWebEx™	X	X	X	X
Online Reports	X	X	X	X
Outlook Integration	X		X	
Unlisted Meetings	X	X	X	X

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AAP/EOE



	MeetingCenter	EventCenter	TrainingCenter	SupportCenter
Site Administration	X	X	X	X
Schedule Meeting Templates	X	X	X	X
Quick Scheduler	X	X	X	X
Right Click Document and Share	X			
Rename and Reorder Viewer Tabs	X	X	X	X
Notes	X			
PowerPoint presenter notes panel	X	X	X	
Meeting Transcript	X			
Attendee Join before Host	X	X	X	
Schedule on Behalf of Host	X		X	
Floating Participant Window		X	X	X
Localization*	X	X	X	X
PowerPanels™ – Application and Desktop Share	X	X	X	X
PowerPanels in Meeting Manager	X	X	X	X
Notifications	X	X	X	
Seamless Sharing Transitions	X	X	X	X
QuickStart	X	X	X	
Sharing Mode Icons	X	X	X	X
Universal Annotation	X	X	X	X
Floating Icon Tray	X	X	X	X
<b>Specialized Features</b>				
Auto Screen Resolution Adjust	X			X
Auto Play Presentation	X			
Alternate Host	X			
Reservationless-Plus® Audio Integration	X	X	X	
Sub-conferences with Reservationless-Plus			X	
Scales to Thousands		X		
Lead Source Tracking		X		
Enrollment Scoring		X		
Event Grouping by Program		X		
Persistent Media Viewer		X		
Copy from...		X		
Report Builder Wizard		X		
Email Template Manager		X		
Enrollment Question Manager		X		
Panelist Entrance and Prep Room		X		
Email Management System		X	X	
HTML Invitations		X	X	
Automated Enrollment/Registration		X	X	
Multiple Panelists		X	X	



	MeetingCenter	EventCenter	TrainingCenter	SupportCenter
Customizable Registration		X	X	
Drop-off URL		X	X	
Threaded Q&A		X	X	
Recording Showcase		X	X	
Instant Feedback		X	X	
Testing and Instant Grading			X	
Poll Editor			X	
Test Authoring			X	
Test Library			X	
Pre-and Post-Session Testing			X	
Automatic Scoring and Grading			X	
Instructor Scoring			X	
Download Course Materials			X	
Pre-cache Course Materials			X	
Customized Registration Forms			X	
"Copy From" in Scheduler			X	
Raise Hand Alert			X	
Floating Training Manager			X	
Breakout Sessions			X	
Ecommerce			X	
Hand-On Lab			X	
SCORM Compliant			X	
Auto Record Session			X	X
Invite Subject Matter Experts				X
Remote Printing				X
Permission-Based Remote Control				X
View-Only Option				X
CSR Authentication				X
Log On as Different User				X
Inactivity Alert				X
Multi-Agent Support				X
Call Escalation				X
Simplified Support UI				X
Reboot and Reconnect				X
System Information				X
Four Layers of Authentication Tracking Codes		X	X	X
<b>My WebEx</b>				
My Meetings	X	X	X	X
My Recordings	X	X	X	X
My Files	X	X	X	X
My Contacts	X	X	X	X
My Reports	X	X	X	X
My Audio	X	X	X	X
One-Click Meeting	X	X	X	X
<b>SSL Encryption</b>				
Automatic Traffic Encryption	X	X	X	X



	MeetingCenter	EventCenter	TrainingCenter	SupportCenter
<b>Branding</b>				
Custom Site Colors and Logo Art	X	X	X	X